



CUSTOMER NOTICE

October 20, 2023

On May 8, 2023, the Collier County Water and Wastewater Authority (the “Authority”) adopted provisions permitting water and wastewater utilities to adjust the rates it charges to its customers without those customers bearing the additional expense of a public hearing. The adjustment in rates would depend on increases or decreases in non-controllable expenses and subject to inflationary pressures such as chemicals, and other operational and maintenance costs.

The provisions of Ordinance 96-6 Section 1-6(J) allow investor-owned water and wastewater utilities such as Ave Maria Utility Company, LLLP (“utility” or “AMUC”) to “pass through” increases in electric power costs.

On August 4, 2023, AMUC filed notice of intent with the Growth Management District (GMD) Operations & Regulatory Management Division, to increase water and wastewater rates as a result of the combined impact of the inflation index increase and the increase in electric power costs. If acknowledged and approved by the Collier County Water and Wastewater Authority, water rates will increase by approximately 4.86% and wastewater rates by 4.67%. The adjusted rates should be reflected on your bill for November service.

You can review a schedule of the present and new rates on the utility website at: https://amuc.com/service/docs/Current_and_Proposed_Rates_2023.pdf.

Should you have any questions, please contact your local utility office at (239)-348-0248. Be sure to have your account number handy for quick reference. Customers may also direct inquiries to the Growth Management Community Development Department, 2800 North Horseshoe Drive, Naples, Florida 34104 at (239)-252-2400, select option 4 and ask for the Regulatory Management Department.