



## CUSTOMER NOTICE

August 21, 2020

Dear Valued Customer:

On March 4, 2016, Ave Maria Utility Company, LLLP (“Utility”) filed an application with the Collier County Board of County Commissioners and the Collier County Water and Wastewater Authority (the “CCWWA” or “Authority”) for increased water and wastewater rates for its customers in Collier County based on a historical test year ending December 31, 2014.

The Authority thereafter approved a phased annual revenue increase for five years, based upon a combination of three factors: (1) a 5% annual increase; (2) a percentage increase based upon federal inflation indexes; and (3) 25% of the cost of preparing and going through the rate case process for the first four yearly phases.

The first phase of those rate and charges was effective for all service rendered on or after April 9, 2017. The second phase was effective for all service rendered on or after July 20, 2018. The third phase was effective for all service rendered on or after July 22, 2019. This serves as notice of the fourth phase of those rates and charges effective for all service after September 14, 2020. You can review a schedule of the present and new phase 4 rates at the utility website at: [https://amuc.com/service/docs/Current\\_and\\_Proposed\\_Rates\\_2020.pdf](https://amuc.com/service/docs/Current_and_Proposed_Rates_2020.pdf). The adjusted rates should be reflected on your next 2020 bill.

Should you have any questions, please contact your local utility office at (239) 348-0248. Be sure to have your account number handy for quick reference. Customers may also direct inquiries to the GMD P&R Department of Operations and Regulatory Management, 2800 N. Horseshoe Dr., Naples, Florida 34104 at (239) 252-2388.