



## CUSTOMER NOTICE

July 22, 2022

On March 21, 2022, the Collier County Water and Wastewater Authority (the "Authority") adopted provisions permitting water and wastewater utilities to adjust the rates it charges to its customers without those customers bearing the additional expense of a public hearing. The adjustment in rates would depend on increases or decreases in non-controllable expenses and subject to inflationary pressures such as chemicals, and other operational and maintenance costs.

In the last general rate case for Ave Maria Utility Company, LLLP ("utility" or "AMUC") the Authority allowed recovery of rate case costs over a four-year period. Those costs have now been fully recovered and as such AMUC needs to reduce expenses for those fully recovered costs. Those reductions have been used to offset, in part, the inflation adjustments outlined above so that only the net increase is implemented.

On June 7, 2022, AMUC filed notice of intent with the Growth Management District (GMD) Operations & Regulatory Management Division, to increase water and wastewater rates as a result of the net impact of the inflation index increase and the reduction as outlined above. If acknowledged and approved by the Collier County Water and Wastewater Authority, water rates will increase by approximately 1.58% and wastewater rates by 1.76%. The adjusted rates should be reflected on your bill for August service.

You can review a schedule of the present and new rates on the utility website at:  
[https://amuc.com/service/docs/Current\\_and\\_Proposed\\_Rates\\_2022.pdf](https://amuc.com/service/docs/Current_and_Proposed_Rates_2022.pdf).

Should you have any questions, please contact your local utility office at (239) 348-0248. Be sure to have your account number handy for quick reference. Customers may also direct inquiries to the GMD P&R Department of Operations and Regulatory Management, 2800 N. Horseshoe Dr, Naples, Florida 34104 at (239) 252-2388.